ELMBRIDGE PHOENIX
SWIMMING CLUB

Surrey Sports Park

Address:
Richard Meyjes Rd, Guildford GU2 7AD

On arrival

The swimmers do not need to get a wristband from Front of House, these are only required for public swim attendees. They can just let Front of House know that they are attending swimming training for Elmbridge Phoenix, and then they will be let through our barriers and given the code to the changing room.

Parking

For parking information follow https://surreysportspark.co.uk/parking.

Pool etiquette

- All swimmers must shower for a minimum of 20 seconds before entering the water. A shower involves being fully submersed under the shower, SSP staff reserve the right to ask swimmers to re-shower if they are unsatisfied with swimmers pre-swim hygiene.
- No outdoor shoes to be worn on poolside, shoe covers are available at the entrance of the pool
- Please do not consume any food on poolside.
- The only drinks allowed on poolside is via a non-spill container such as a drinks bottle, not cans or cups please.
- If a coach is supervising a session by themselves, they cannot leave the session, as it then becomes unsupervised.
- Swimmers are not permitted to enter the water until the coach is present on poolside. If the coach does not attend a session, the session is unable to proceed.
- Please place any litter in the provided bins.

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- SSP does not keep "wet" kit in lost property due to it being unhygienic. This includes all swim kit such as costumes, goggles, floats, towels, water bottles, etc. If such kit is left, it may be kept on poolside by the lifeguards for a short period, after which it will be disposed of. Please ask all swimmers to check their kit before they leave.
- The only bags that should brought onto poolside should be mesh bags with "wet" kit only. Personal belonging and bags should be placed in the provided lockers in the changing village. These lockers are locked via a refundable pound coin or metal token. Tokens are available for purchase at reception.
- No access is permitted to the Sauna, Steam room, and Members change areas. Any persons found in these areas will be asked to immediately leave the area.
- Agreement to follow SSP rules is implied by attendance of the session. Swimmers or coaches not following SSP rules will be challenged by staff. If staff find a particular individual or club to be repeatedly not following rules, they can ask the individual to leave, up to and including terminating a booking and barring the club from making further bookings.